

GOODWE



User Manual

Grid-Tied PV Inverter

EH Series

6kW

V1.0-2022-10-30

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Notice

The information in this user manual is subject to change due to product updates or other reasons. This guide cannot replace the product labels or the safety precautions in the user manual unless otherwise specified. All descriptions here are for guidance only.

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1 About This Manual

This manual describes the product information, installation, electrical connection, commissioning, troubleshooting, and maintenance. Read through this manual before installing and operating the product. All the installers and users have to be familiar with the product features, functions, and safety precautions. This manual is subject to update without notice. For more product details and latest documents, visit <https://en.goodwe.com>.

1.1 Applicable Model

This manual applies to the listed inverters below:




Model	Nominal Output Power	Nominal Output Voltage
GW6000-EH	6000W	230/220V

1.2 Target Audience

This manual applies to trained and knowledgeable technical professionals. The technical personnel has to be familiar with the product, local standards, and electric systems.

1.3 Symbol Definition

Different levels of warning messages in this manual are defined as follows:

 DANGER
Indicates a high-level hazard that, if not avoided, will result in death or serious injury.
 WARNING
Indicates a medium-level hazard that, if not avoided, could result in death or serious injury.
 CAUTION
Indicates a low-level hazard that, if not avoided, could result in minor or moderate injury.
NOTICE
Highlights and supplements the texts. Or some skills and methods to solve product-related problems to save time.

1.4 Updates

The latest document contains all the updates made in earlier issues.

V1.0 2022-10-30

- First Issue

2 Safety Precaution

Please strictly follow these safety instructions in the user manual during the operation.

NOTICE

The inverters are designed and tested strictly in compliance with related safety rules. Read and follow all the safety instructions and cautions before any operations. Improper operation might cause personal injury or property damage as the inverters are electrical equipment.

2.1 General Safety

NOTICE

- The information in this user manual is subject to change due to product updates or other reasons. This guide cannot replace the product warning labels unless otherwise specified. All descriptions here are for guidance only.
- Before installations, read through the user manual to learn about the product and the precautions.
- All operations should be performed by trained and knowledgeable technicians who are familiar with local standards and safety regulations.
- Use insulating tools and wear personal protective equipment when operating the equipment to ensure personal safety. Wear anti-static gloves, clothes, and wrist strips when touching electron devices to protect the inverter from damage.
- Strictly follow the installation, operation, and configuration instructions in this manual. The manufacturer shall not be liable for equipment damage or personal injury if you do not follow the instructions. For more warranty details, please visit <https://en.goodwe.com/warranty>.

2.2 PV String Safety


DANGER


Connect the DC cables of the inverter to the delivered DC terminals. Severe damage might happen if other types of DC terminals are used, which are beyond the manufacturer's liability.









WARNING

- Ensure the component frames and the bracket system are securely grounded.
- Ensure the DC cables are connected tightly, securely and correctly.
- Measure the DC cables with a multimeter to avoid reverse polarity connection. Also, the voltage should be under the permissible range.
- Do not connect one PV string to more than one inverter at the same time. Otherwise, it may cause damage to the inverter.

2.3 Inverter Safety

 WARNING
<ul style="list-style-type: none"> The voltage and frequency at the connection point meet the inverter grid connection requirements. Additional protective devices like circuit breakers or fuses are recommended on the AC side. Specification of the protective device should be at least 1.25 times the maximum AC output current. Make sure that all the groundings are tightly connected. When there are multiple inverters, make sure that all the grounding points on the enclosures are equipotential bonding. Inverters should not be installed in multiple phase combination.

 DANGER
<ul style="list-style-type: none"> All labels and warning marks should be visible after the installation. Do not cover, scrawl, or damage any label on the equipment. Warning labels on the inverter are as follows:

	DANGER High voltage hazard. Disconnect all incoming power and turn off the product before working on it.		Delayed discharge. Wait 5 minutes after power off until the components are completely discharged.
	Read through the user manual before any operations.		Potential risks exist. Wear proper PPE before any operations.
	High-temperature hazard. Do not touch the product under operation to avoid being burnt.		Grounding point.
	CE certification mark		Do not dispose of the inverter as household waste. Discard the product in compliance with local laws and regulations, or send it back to the manufacturer.

2.4 Personal Requirements

NOTICE
<ul style="list-style-type: none"> Personnel who install or maintain the equipment must be strictly trained, learn about safety precautions and correct operations. Only qualified professionals or trained personnel are allowed to install, operate, maintain, and replace the equipment or parts.

2.5 EU Declaration of Conformity

GoodWe Technologies Co., Ltd. hereby declares that the inverter with wireless communication modules sold in the European market meets the requirements of the following directives:

- Radio Equipment Directive 2014/53/EU (RED)
- Restrictions of Hazardous Substances Directive 2011/65/EU and (EU) 2015/863 (RoHS)
- Waste Electrical and Electronic Equipment 2012/19/EU
- Registration, Evaluation, Authorization and Restriction of Chemicals (EC) No 1907/2006 (REACH)

GoodWe Technologies Co., Ltd. hereby declares that the inverter without wireless communication modules sold in the European market meets the requirements of the following directives:

- Electromagnetic compatibility Directive 2014/30/EU (EMC)
- Electrical Apparatus Low Voltage Directive 2014/35/EU (LVD)
- Restrictions of Hazardous Substances Directive 2011/65/EU and (EU) 2015/863 (RoHS)
- Waste Electrical and Electronic Equipment 2012/19/EU
- Registration, Evaluation, Authorization and Restriction of Chemicals (EC) No 1907/2006 (REACH)

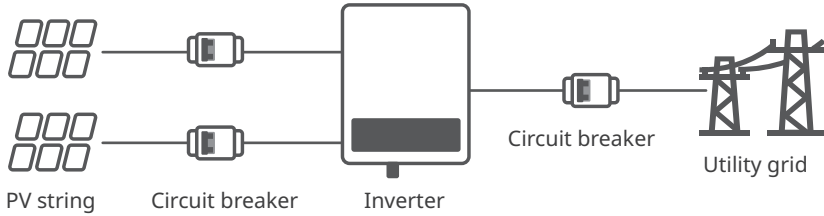
You can download the EU Declaration of Conformity on <https://en.goodwe.com>.

3 Product Introduction

3.1 Product Introduction

Intended usage

The inverter converts the DC power generated by the PV module into AC power and feeds it into the utility grid. The intended use of the inverter is as follows:

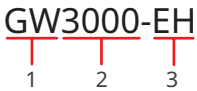


Model

This manual applies to the listed inverters below:

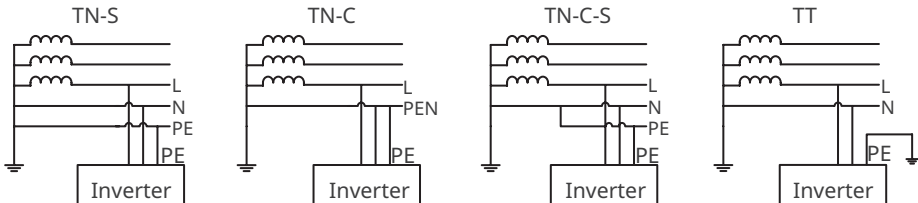
- GW6000-EH

Model description



No.	Referring to	Explanation
1	Brand Code	GW: GoodWe
2	Rated Power	6000: the rated power is 6000W.
3	Series Code	EH: EH series single-phase grid tied PV inverter

Supported Grid Types

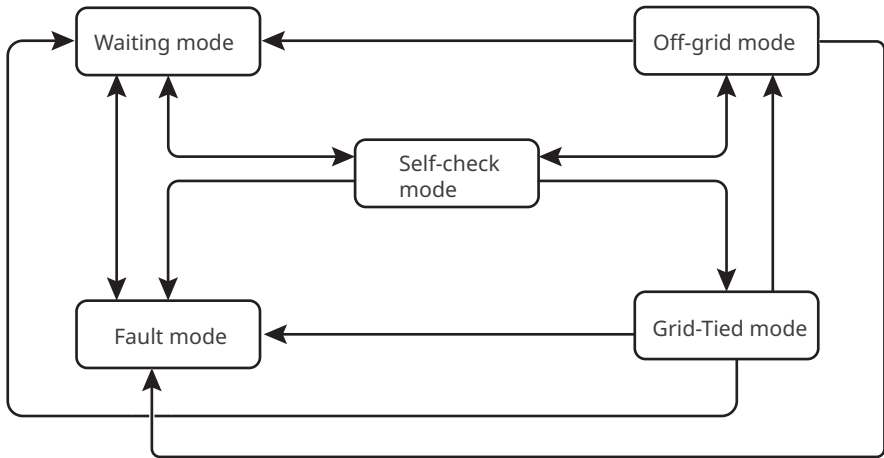


3.2 Application Scenarios

 **WARNING**

- The PV system is not suitable to connect equipment that relies on a stable power supply, such as medical equipment to sustain life. Ensure that no personal injury is occurred when the system is disconnected.
- Avoid loads with high starting current like high-power water pumps in the PV system. Otherwise, the off-grid output may fail due to excessive instantaneous power.
- BACK-UP is not recommended if the PV system is not configured with batteries. Otherwise, the risk in system power usage is beyond the equipment manufacturer's warranty scope.
- The inverter offers UPS function. Under normal circumstances, the back up switching time is less than 10 ms.
- When single overload protection occurs, the inverter can restart automatically; however, the restarting time will be extended if it happens several times. For a faster restarting, try it via APP .
- When the grid is disconnected, the off-grid function of the inverter will be closed automatically if the load capacity exceeds the inverter's rated power; to enable it, turn off the large loads and ensure the load power is less than the rated power of the inverter.
- Normal household loads can be supported when the inverter is in back-up mode. Accepted loads as below:
 - Inductive loads: 1.5P non-inverter air conditioner can be connected to the inverter. If two or more non-inverter air conditioners are connected, the UPS may be unstable.
 - Capacitive load: total power ≤ 0.6 times of the inverter's rated output power.

3.3 Inverter Operation Mode



No.	Parts	Description
1	Waiting mode	Waiting stage after the inverter is powered on. <ul style="list-style-type: none"> When the conditions are met, it enters the self-check mode. If there is a fault, the inverter enters the fault mode.
2	Self-check mode	Before the inverter starts up, it continuously performs self-check, initialization, etc. <ul style="list-style-type: none"> When the conditions are met, it enters the grid-tied mode, and the inverter starts on grid connection. If the grid is not detected, it enters the off-grid mode and the inverter runs off-grid; if the inverter has no off-grid function, it enters the wait mode. If the self-check is not passed, it enters the fault mode.
3	Grid-Tied mode	The inverter is grid-tied successfully. <ul style="list-style-type: none"> If the grid is not detected, it enters the off-grid mode. If a fault is detected, it enters the fault mode. If the conditions do not meet grid-tied requirements and the off-grid output function is not turned on, it enters the wait mode.
4	Off-grid mode	When the grid is powered off, the inverter switches to the off-grid mode and continues to supply power to the load via BACK-UP port. <ul style="list-style-type: none"> If a fault is detected, it enters the fault mode. If the conditions do not meet grid-tied requirements and the off-grid output function is not turned on, it enters the wait mode. If the conditions meet grid-tied requirements and the off-grid output function is turned on, it enters the self-check mode.
5	Fault mode	If a fault is detected, the inverter enters the fault mode. When the fault is cleared, it enters the wait mode.

3.4 Features

Power Derating

For a safe operation, the inverter will automatically reduce the output power when the operating environment is not ideal.

The following are the factors that may occur power derating. Please try to avoid them when the inverter is working.

- Unfavorable environmental conditions, e.g., direct sunlight, high temperature, etc.
- Inverter's output power percentage has been set.
- Over-frequency derating.
- Higher input voltage value.
- Higher input current value.

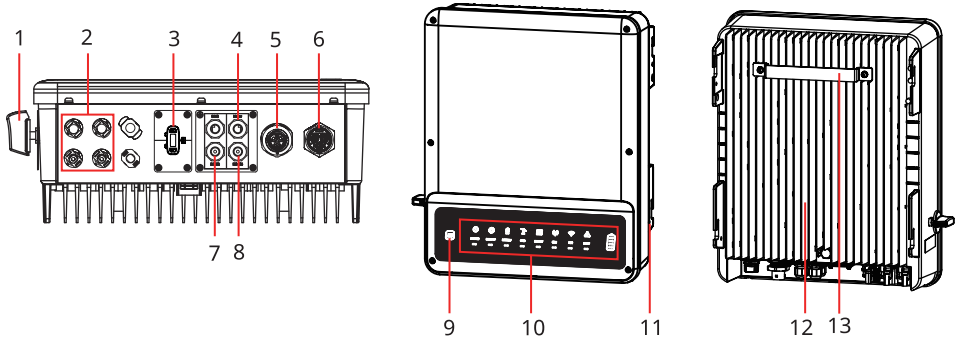
Earth Fault Alarm

Reserved port for earth fault alarm.

Once an earth fault occurs, the LED indicator will light up. And the system will email the fault information to the customer. Install the inverter in a high traffic area where the indicators would be noticed.

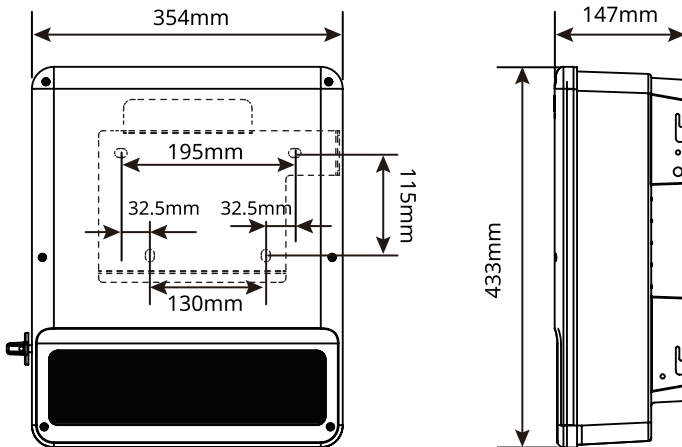
3.5 Appearance

3.5.1 Parts



























- | | | |
|-----------------------------|--------------------------------|--|
| 1. DC switch | 2. PV input terminal (PV1/PV2) | 3. Communication module port (WiFi or LAN) |
| 4. Meter communication port | 5. Back-Up port | 6. On-Grid port |
| 7. DRED communication port | 8. RS485 communication port | 9. Wi-Fi reset |
| 10. Indicators | 11. PE terminal | 12. Heat sink |
| 13. Mounting Plate | | |

3.5.2 Dimension



3.5.3 Indicators

Indicators	Status	Description
SYSTEM		ON = The system is ready.
		BLINK = The system is starting.
		OFF =The system is not working.
BACK-UP		ON = Back-up is ready / power available.
		OFF = Back-up is off / power not available.
GRID		ON = The grid is active and connected.
		BLINK = The grid is active but not connected.
		OFF = The grid is not active.
ENERGY		ON = Consuming energy from grid / buying.
		BLINK 1 = Supplying energy to grid / zeroing.
		BLINK 2 = Supplying energy to grid / selling.
		OFF = The grid is not connected or the system is not working.
COM		ON = Both BMS communication and meter communication are ok.
		BLINK 1 = BMS communication fails; meter communication is ok.
		BLINK 2 = BMS communication is ok; meter communication fails.
		OFF = BMS communication and meter communication fail.
WiFi		ON = WiFi connected / active.
		BLINK 1 = WiFi is resetting.
		BLINK 2 = WiFi is not connected to the router.
		BLINK 4 = WiFi server problem.
		OFF = WiFi is not active.
FAULT		ON = A fault has occurred.
		BLINK 1 = Back-up output overload / reduce load.
		OFF = No fault.

3.5.4 Nameplate

The nameplate is for reference only.

GOODWE	
Product: Hybrid Inverter	
Model: ***	
PV Input	UDC max: ***Vd.c.
	UMPP: ***Vd.c.
	Idc,max: ***Ad.c.
	ISC PV: ***Ad.c.
Battery	Ubatt: ***Vd.c.,Li-Ion
	Ibatt,max(C/D): ***Ad.c
On-grid	UAC: ***Va.c.
	fAC: ***Hz
	PAC: ***kW
	IAC,max(to grid): ***Aa.c.
	Sr(to grid): ***kVA
	Smax(to grid): ***kVA
	IAC(from grid): ***Aa.c.
	Sr(from grid): ***kVA
Smax(from grid): ***kVA	
Back-up	UAC,r: ***Va.c.
	fAC,r: ***Hz
	IAC,max: ***Aa.c.
	Sr: ***kVA
	Smax: ***kVA
P.F.: -1,0.8cap...0.8ind, TOperating: -35~60°C Non-isolated, IP66, Protective Class I, OVC DCII/ACIII	
S/N:	
Good We Technologies Co., Ltd. E-mail: service@goodwe.com No.90 Ziji n Rd., New District, Suzhou, 215011, China S/N	

GW trademark, product type, and product model

Technical parameters

Safety symbols and certification marks

Contact information and serial number

4 Check and Storage

4.1 Check Before Receiving

Check the following items before receiving the product.

1. Check the outer packing box for damage, such as holes, cracks, deformation, and other signs of equipment damage. Do not unpack the contents from the box and contact the supplier as soon as possible if any damage is found.
2. Check the inverter model. If the inverter model is not what you requested, do not unpack the product and contact the supplier.
3. Check the deliverables for correct model, complete contents, and intact appearance. Contact the supplier as soon as possible if any damage is found.

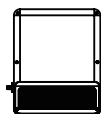
4.2 Deliverables

WARNING

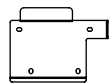
Connect the DC cables with the included terminals. The manufacturer shall not be liable for the damage if other terminals are used.

NOTICE

- The number of expansion bolts and PV connectors are various depending on different inverters. The actual accessories may differ.
- The smart meter will not be included for Battery-Ready models. Contact the manufacturer or dealer to purchase the smart meter if you need.



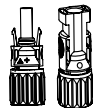
Inverter x 1



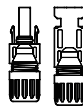
Mounting plate x 1



Expansion bolts x N



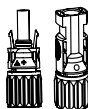
PV connectors x N



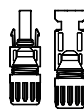
ON-GRID AC connector x 1



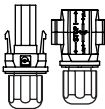
BACK-UP AC connector x 1



or



or



Battery connectors x N



Communication module x 1



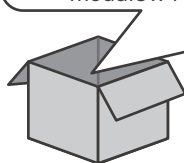
Documents x 1



PE terminal x 1



Smart meter x 1*



4.3 Storage

If the equipment is not to be installed or used immediately, please ensure that the storage environment meets the following requirements:

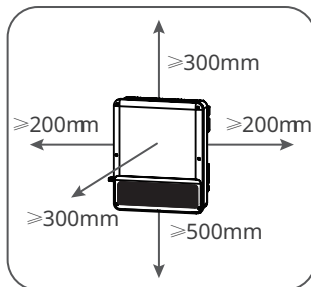
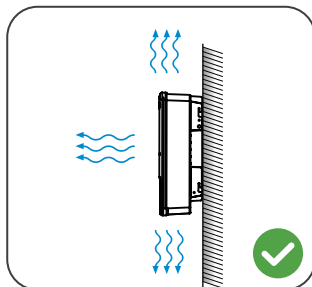
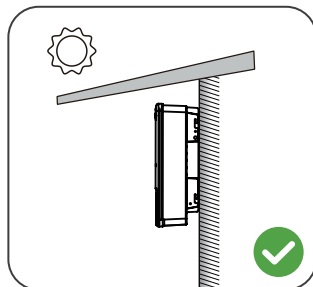
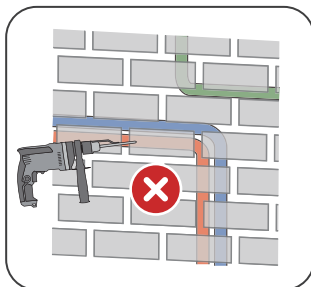
1. Do not unpack the outer package or throw the desiccant away.
2. Store the equipment in a clean place. Make sure the temperature and humidity are appropriate and no condensation.
3. The height and direction of the stacking inverters should follow the instructions on the packing box.
4. The inverters must be stacked with caution to prevent them from falling.
5. If the inverter has been long term stored, it should be checked by professionals before being put into use.

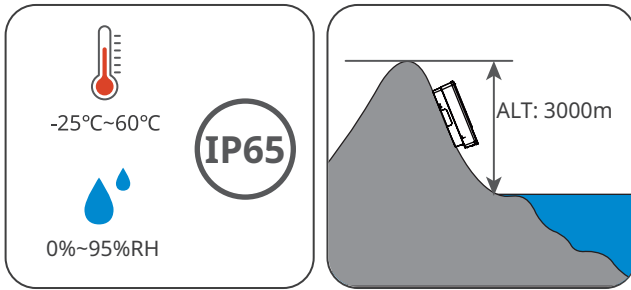
5 Installation

5.1 Installation Requirements

Installation Environment Requirements

1. Do not install the equipment in a place near flammable, explosive, or corrosive materials.
2. Do not install the equipment in a place that is easy to touch, especially within children's reach. High temperature exists when the equipment is working. Do not touch the surface to avoid burning.
3. Avoid the water pipes and cables buried in the wall when drilling holes.
4. Install the equipment in a sheltered place to avoid direct sunlight, rain, and snow. Build a sunshade if it is needed.
5. Install the equipment in a well-ventilated place to ensure good dissipation. Also, the installation space should be large enough for operations.
6. The equipment with a high ingress protection rating can be installed indoors or outdoors. The temperature and humidity at the installation site should be within the appropriate range.
7. Install the equipment at a height that is convenient for operation and maintenance, electrical connections, and checking indicators and labels.
8. The inverter shall be installed below the maximum operating elevation of 3000m.
9. Install the equipment away from high magnetic fields to avoid electromagnetic interference. If there is any radio or wireless communication equipment below 30MHz near the equipment, you have to:
 - Add a multi-turn winding ferrite core at the DC input line or AC output line of the inverter, or add a low-pass EMI filter.
 - Install the inverter at least 30m far away from the wireless equipment.



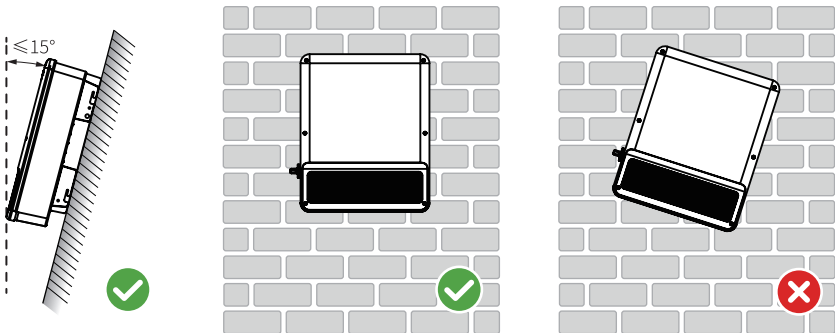


Mounting Support Requirements

- The mounting support shall be nonflammable and fireproof.
- Install the equipment on a surface that is solid enough to bear the inverter weight.
- Do not install the product on the support with poor sound insulation to avoid the noise generated by the working product, which may annoy the residents nearby.

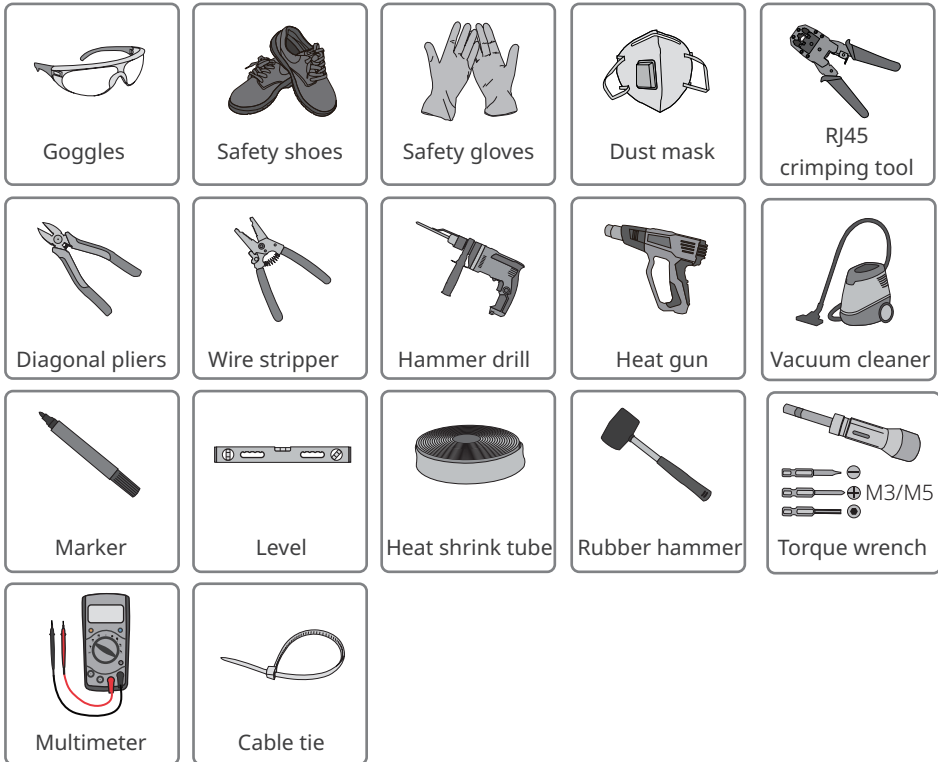
Installation Angle Requirements

- Install the inverter vertically or at a maximum back tilt of 15 degrees.
- Do not install the inverter upside down, forward tilt, back forward tilt, or horizontally.



Installation Tool Requirements

The following tools are recommended when installing the equipment. Use other auxiliary tools on site if necessary.



5.2 Inverter Installation

5.2.1 Moving the Inverter

CAUTION

- Operations such as transportation, shipment, installation and so on shall in compliance with the laws and regulations of the country or region where the inverter is located.
- Move the inverter to the site before installation. Follow the instructions below to avoid personal injury or equipment damage.
 1. Consider the weight of the equipment before moving it. Assign enough personnel to move the equipment to avoid personal injury.
 2. Wear safety gloves to avoid personal injury.
 3. Keep balance to avoid falling down when moving the equipment.

5.2.2 Installing the Inverter

NOTICE

- Avoid the water pipes and cables buried in the wall when drilling holes.
- Wear goggles and a dust mask to prevent the dust from being inhaled or contacting eyes when drilling holes.
- Make sure the inverter is firmly installed in case of falling down.
- The DC switch lock is prepared by the customer.

Step 1: Put the plate on the wall horizontally and mark positions for drilling holes.

Step 2: Drill holes to a depth of 80mm using the hammer drill. The diameter of the drill bit should be 10mm.

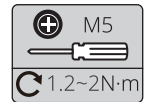
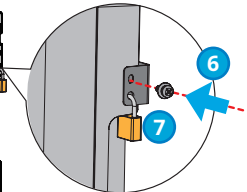
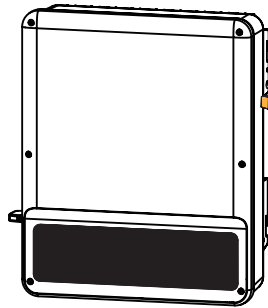
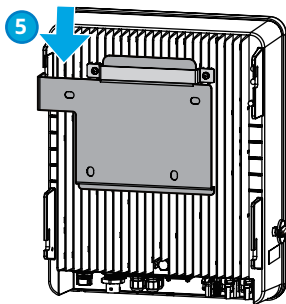
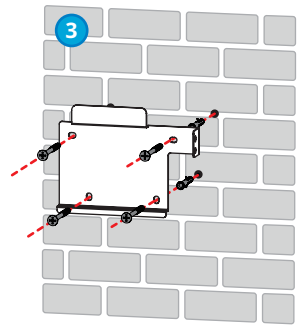
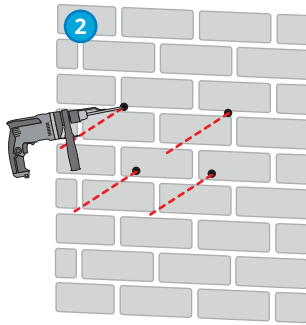
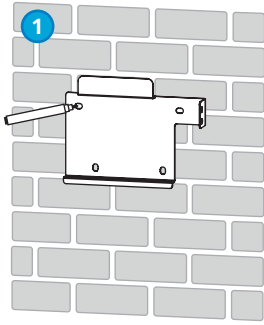
Step 3: Use the expansion bolts to fix the inverter on the wall.

Step 4: (Optional) Secure the DC switch with the DC switch lock, ensuring that the DC switch is "OFF" during installation.

Step 5: Install the inverter on the mounting plate.

Step 6: Tighten the nuts to secure the mounting plate and the inverter.

Step 7: Install the anti-theft lock.



6 Electrical Connection

6.1 System Wiring Diagram

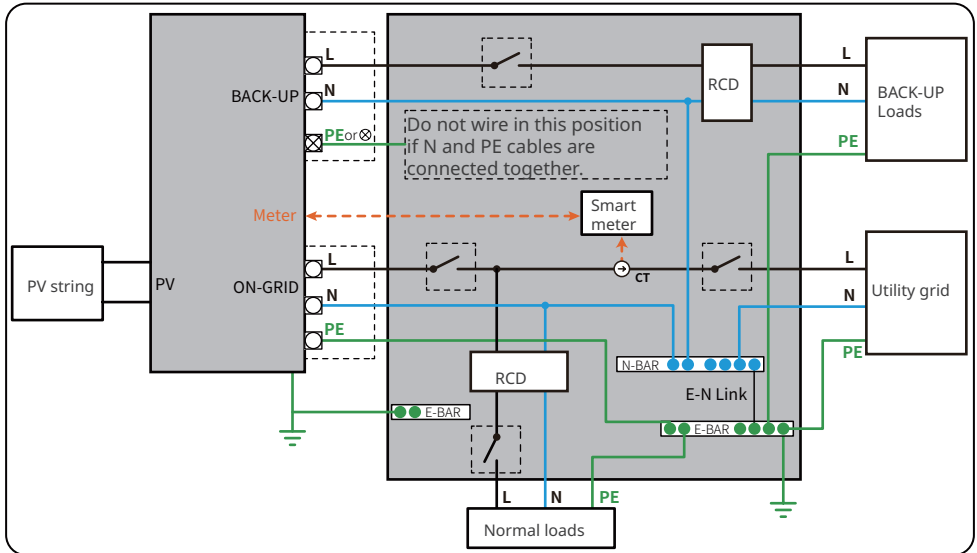
NOTICE

- N and PE wiring via ON-GRID and BACK-UP ports of the inverter are different based on the regulation requirements of different regions. Refer to the specific requirements of local regulations.
- There are integrated relays inside of the inverter's ON-GRID and BACK-UP AC ports. When the inverter is in the off-grid mode, the ON-GRID relay is disconnected; while when the inverter is in grid-tied mode, it is connected.
- When the inverter is powered on, the BACK-UP AC port is live. Power off the inverter first if maintenance is required for the loads connected to BACK-UP ports. Otherwise, it may cause electric shock.

N and PE cables are connected together in the Main Panel for wiring.

NOTICE

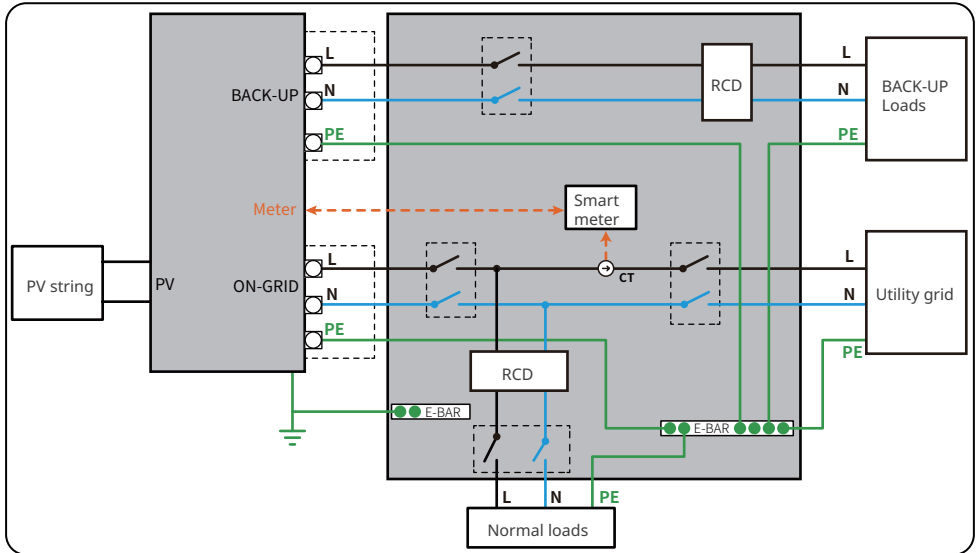
The following diagram is applicable to areas in Australia, New Zealand, South Africa, etc.



N and PE cables are separately wired in the Main Panel.

NOTICE

The following diagram is applicable to areas except Australia, New Zealand, South Africa.



6.2 Safety Precautions

DANGER

- Perform electrical connections in compliance with local laws and regulations. Including operations, cables, and component specifications.
- Disconnect the DC switch and the AC output switch of the inverter to power off the inverter before any electrical connections. Do not work with power on. Otherwise, an electric shock may occur.
- Tie the cables of the same type together, and place cables of different types apart. Do not place the cables entangled or crossed.
- If there is too much tension on a wire, it may be poorly connected. Reserve the appropriate length of wire before connection.
- Make sure that the cable conductor is in full contact with the terminal and the cable insulation part is not crimped with the terminal when crimping the terminal. Otherwise, the inverter may not be able to work properly, or the connection may be unreliable during working, which may cause terminal block damage, etc.

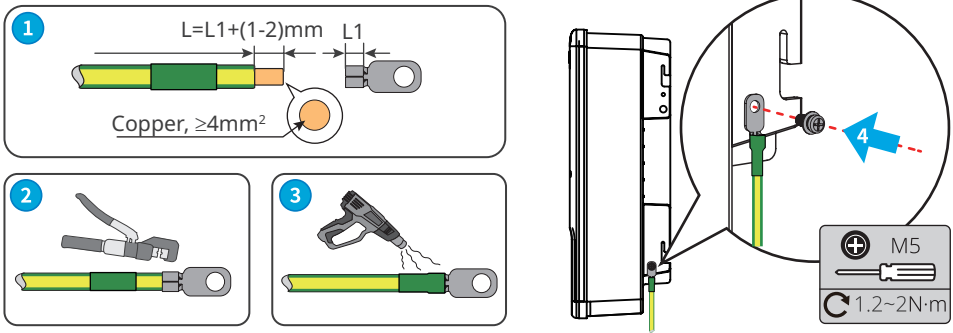
NOTICE

- Wear personal protective equipment like safety shoes, safety gloves, and insulating gloves during electrical connections.
- All electrical connections should be performed by qualified professionals.
- Cable colors in this document are for reference only. The cable specifications shall meet local laws and regulations.

6.3 Connecting the PE Cable

WARNING

- The PE cable connected to the enclosure of the inverter cannot replace the PE cable connected to the AC output port. Make sure that both of the two PE cables are securely connected.
- Make sure that all the grounding points on the enclosures are equipotential connected when there are multiple inverters.
- To improve the corrosion resistance of the terminal, you are recommended to apply silica gel or paint on the ground terminal after installing the PE cable.
- The PE cable should be prepared by the customer. Recommended specifications:
 - Type: single-core outdoor copper cable
 - Conductor cross-sectional area: 4mm²



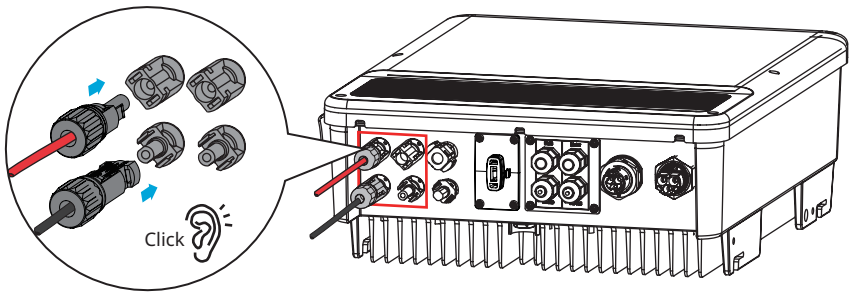
6.4 Connecting the DC Input Cable (PV)

 **DANGER**

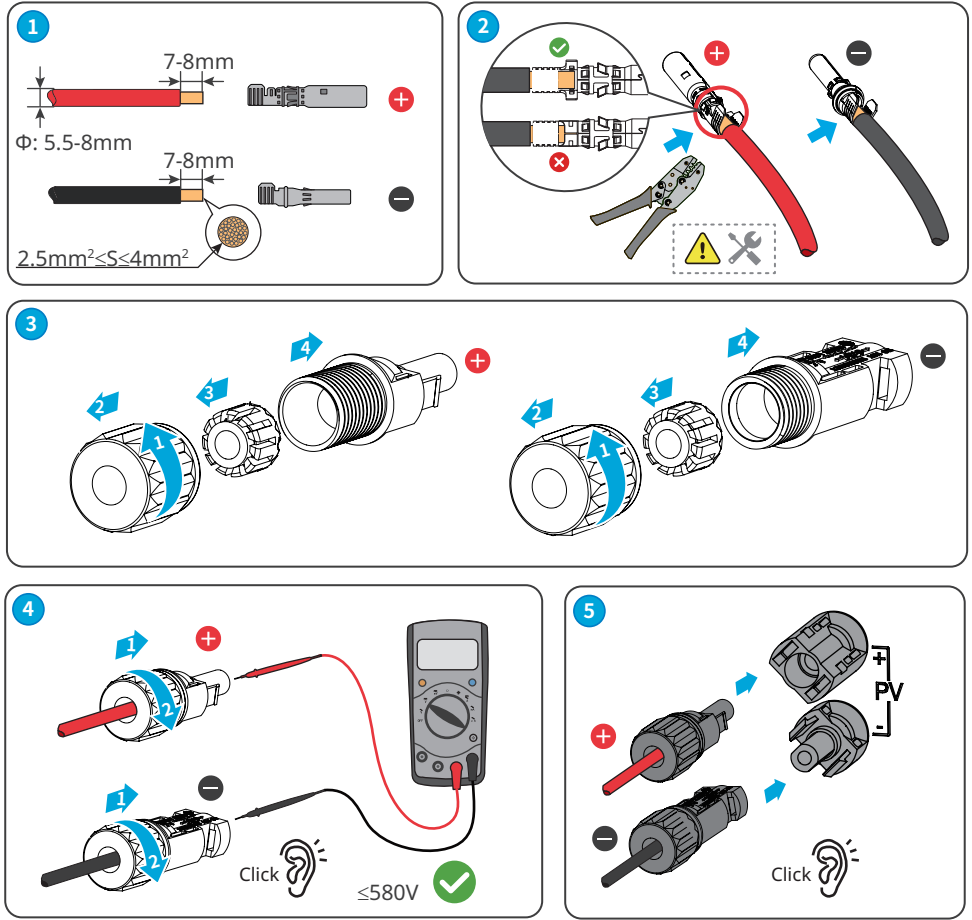
- Do not connect one PV string to more than one inverter at the same time. Otherwise, it may cause damage to the inverter.
- Confirm the following information before connecting the PV string to the inverter. Otherwise, the inverter may be damaged permanently or even cause fire and cause personal and property losses.
 1. Make sure that the max short circuit current and the max input voltage per MPPT are within the permissible range.
 2. Make sure that the positive pole of the PV string connects to the PV+ of the inverter. And the negative pole of the PV string connects to the PV- of the inverter.

 **WARNING**

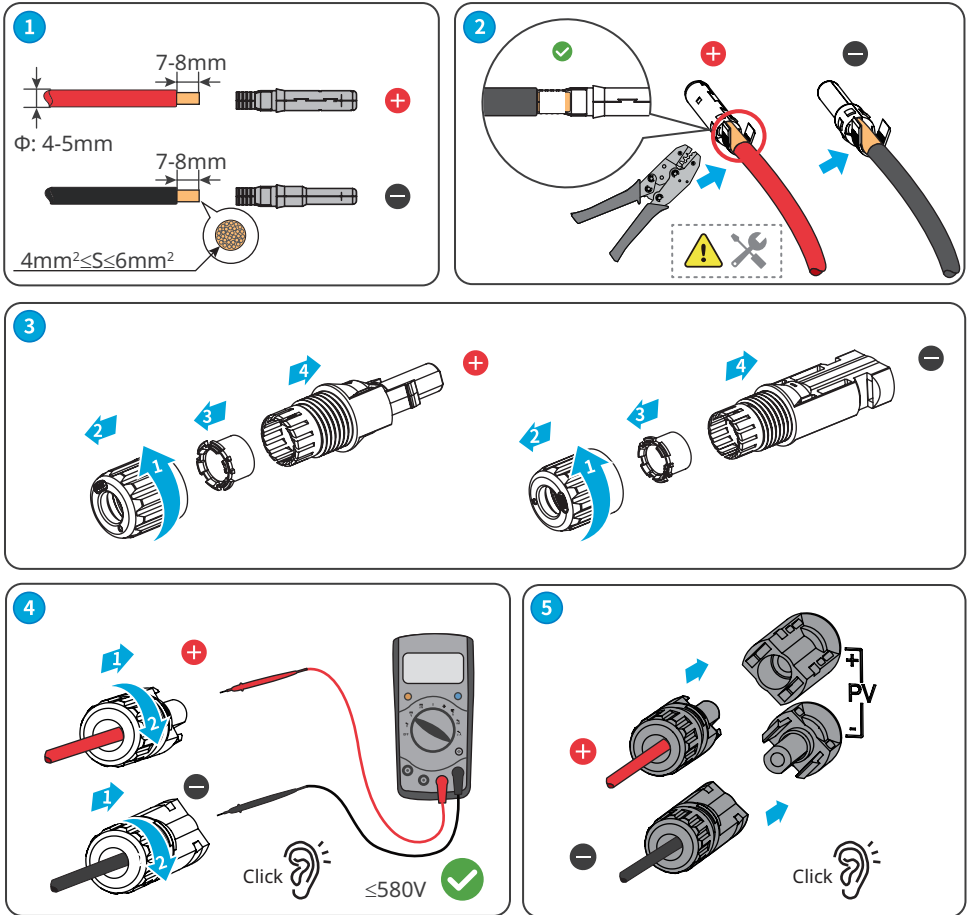
The PV strings cannot be grounded. Ensure the minimum insulation resistance of the PV string to the ground meets the minimum insulation resistance requirements before connecting the PV string to the inverter ($R = \text{maximum input voltage} / 30\text{mA}$).



Vaconn



MC4



6.5 Connecting the AC Cable

NOTICE

- Install one AC circuit breaker for each inverter. Multiple inverters cannot share one AC circuit breaker. Do not connect loads between the inverter and the AC switch directly connected to the inverter.
- An AC circuit breaker shall be installed on the AC side to make sure that the inverter can safely disconnect the grid when an exception happens. Select an appropriate AC circuit breaker in compliance with local laws and regulations.
- For AC cable, the PE conductor shall be longer than N&L conductors, so that once the AC cable slips or taken out, the protecting earth conductor will be the last to take the strain.



WARNING

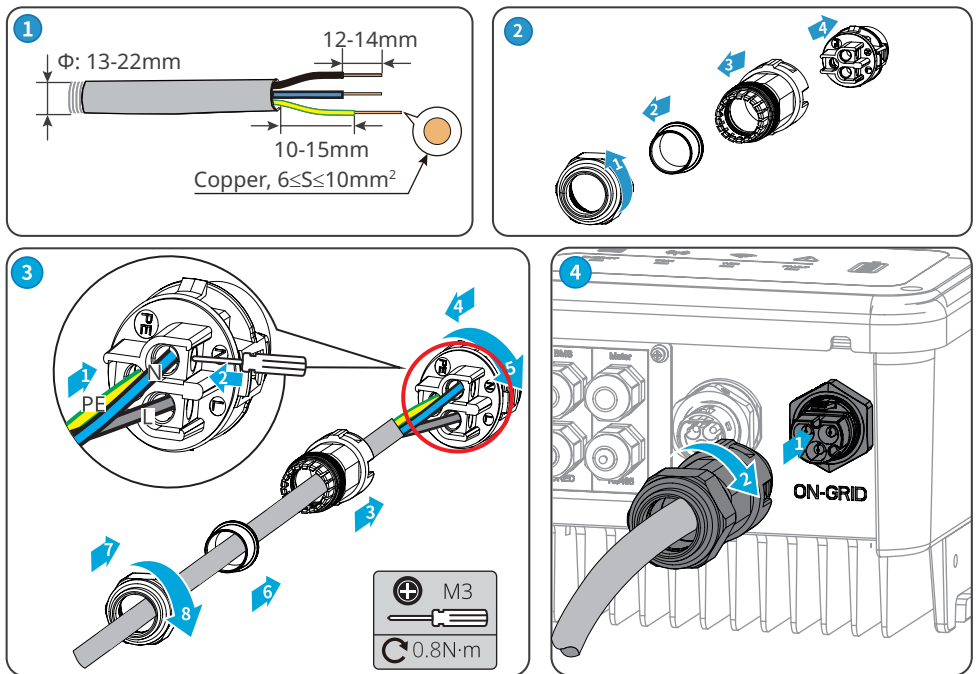
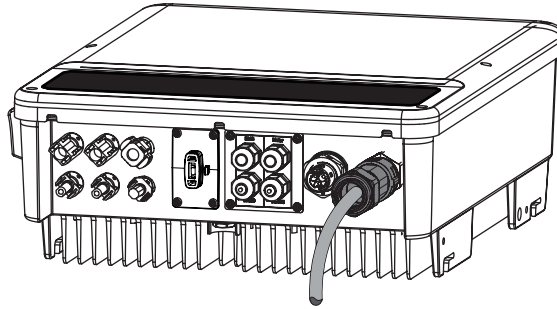
- Connect the AC cables to the corresponding terminals such as “L”, “N”, and PE correctly. Otherwise it will cause damage to the inverter.
- Ensure that the whole cable cores are inserted into the terminal holes. No part of the cable core can be exposed.
- Ensure that the cables are connected securely. Otherwise it will cause damage to the inverter due to overheat during its operation.



WARNING

- Do not connect any AC generator to the ON-GRID or BACK-UP port.
- The Residual Current Monitoring Unit (RCMU) is integrated into the inverter. The inverter will disconnect the utility grid rapidly once it detects any leak current over the permissible range.
- There are integrated relays inside of the inverter’s ON-GRID and BACK-UP AC ports. When the inverter is in the off-grid mode, the ON-GRID relay is disconnected; while when the inverter is in grid-tied mode, it is connected.
- When the inverter is powered on, the BACK-UP AC port is live. Power off the inverter first if maintenance is required for the loads connected with BACK-UP ports. Otherwise, it may cause electric shock.
- Connect a Residual Current Device (RCD for short) based on local laws and regulations. A type A RCD can be connected to the inverter for protection when DC component of the leakage exceeds the limit. Recommended RCD specifications: $\geq 30\text{mA}$.

6.5.1 Connecting the AC Cable (ON-GRID)



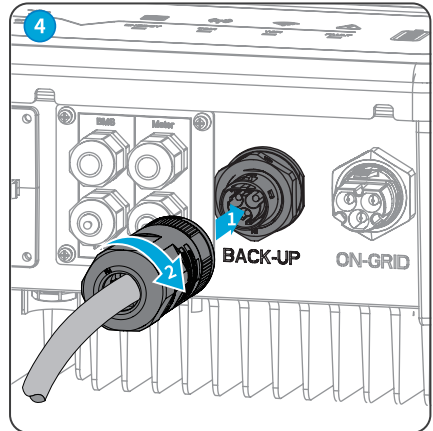
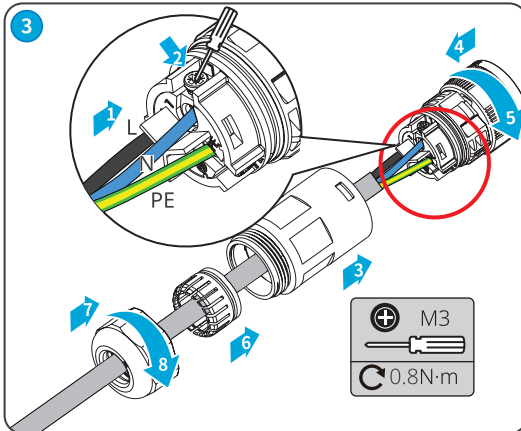
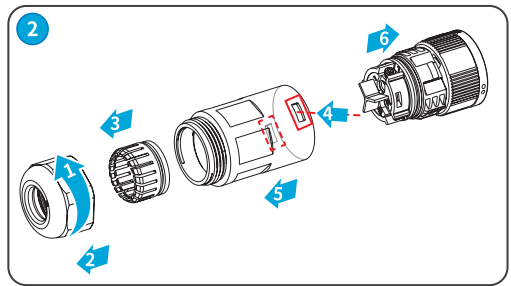
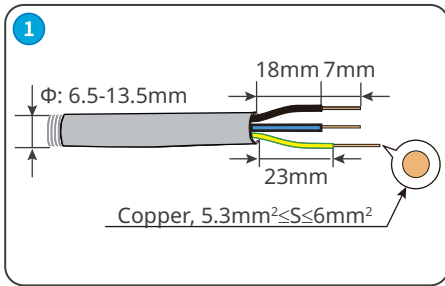
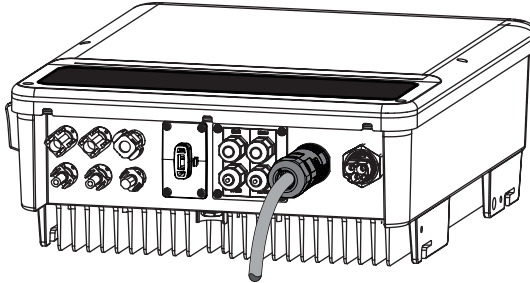
6.5.2 Connecting the AC Cable (BACK-UP)

NOTICE

- Ensure that the BACK-UP PE cable is connected properly and securely. Otherwise, the BACK-UP function may not work when the grid fails.
- Do not connect the utility grid or any other inverter to the BACK-UP port of the inverter.
- A double-pole three-throw switch (DP3T for short) is recommended to be added on the BACK-UP side for convenient maintenance.

⚠ WARNING

- The absence of an AC breaker on the BACK-Up side may lead to inverter damage once an electrical short-circuit happens. And the BACK-UP function cannot be turned off when the inverter is on grid.
- Recommended specification of the circuit breaker: 32A/230V.

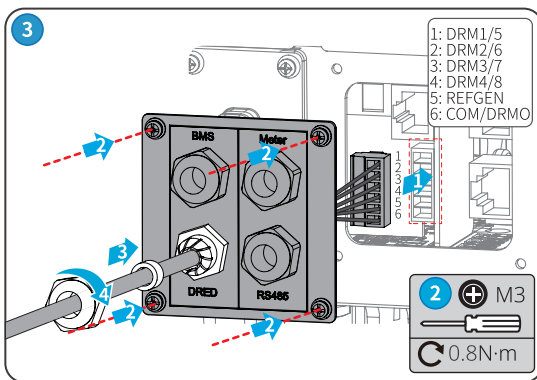
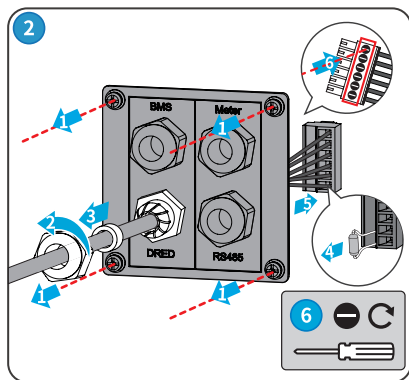
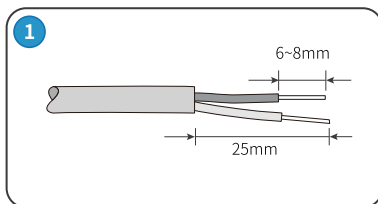
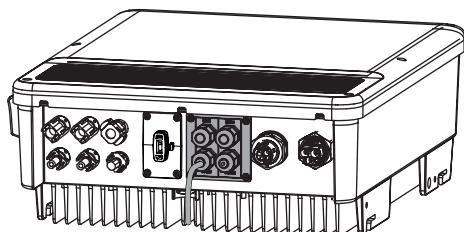


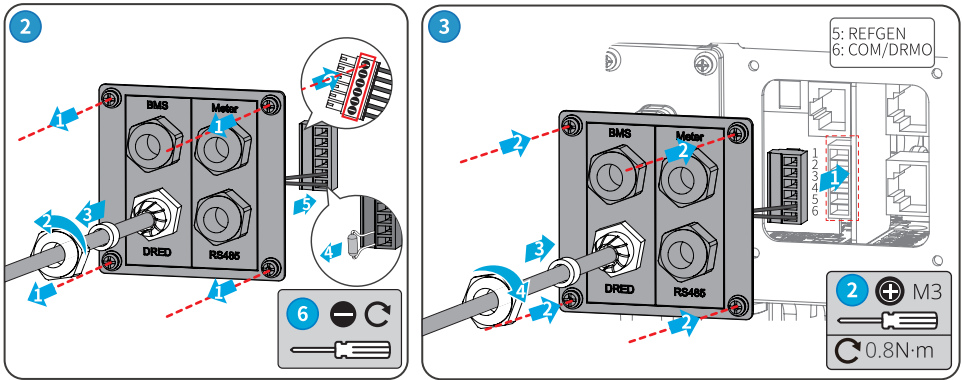
6.6 Communication Connection

6.6.1 Connecting the Communication Cable

NOTICE

- Make sure that the communication device is connected to the right COM port. Route the communication cable far away from any interference source or power cable to prevent the signal from being influenced.
- DRED is only for Australia and New Zealand. Connect the DRED cable using a 6PIN communication terminal. The communication cable and third-party DRED device should be prepared by customers.
- Connect the remote shutdown cable using a 2PIN communication terminal. The communication cable should be prepared by customers.
- Remove the resistor and keep it properly for later use.



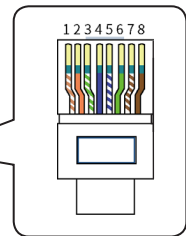


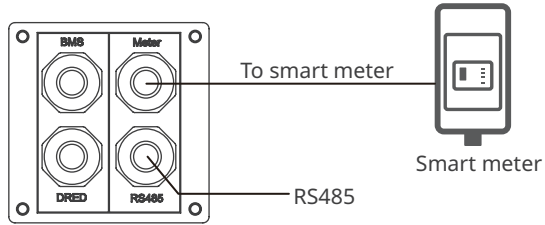
6.6.2 Connecting Meter Communication Cable (Optional)

NOTICE

- The smart meter and CT have been preset parameters before delivered with the inverter. Do not modify the relevant parameters.
- The communication cable between the inverter and the smart meter is included.
- One smart meter can be connected to one inverter. Do not connect one smart meter to multiple inverters. Contact the manufacturer or dealer to purchase additional smart meter(s) if you need.
- Ensure that CT connects with the corresponding phase line: CT1 is connected to L1; CT2 is connected to L2; and CT3 is connected to L3. And ensure that the CT is connected in the right direction. Please refer to the smart meter user manual for detailed operations.
- RJ45 connector with the following definition can be connected for communication:

No.	Color	Smart meter	RS485
1	Orange&White	NC	485_A
2	Orange	NC	485_B
3	Green&White	485_B1	485_A
4	Blue	NC	NC
5	Blue&White	NC	NC
6	Green	485_A1	485_B
7	Brown&White	485_B1	NC
8	Brown	485_A1	NC



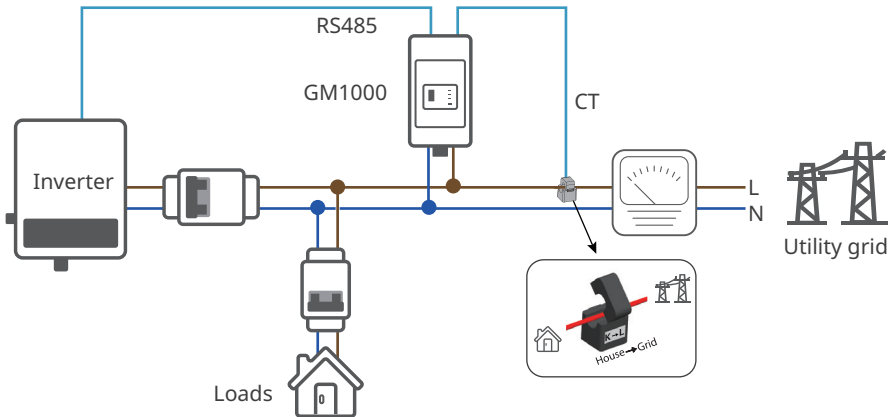


NOTICE

Power limit can be realized when the inverter is installed with a smart meter. The specific networkings are as follows.

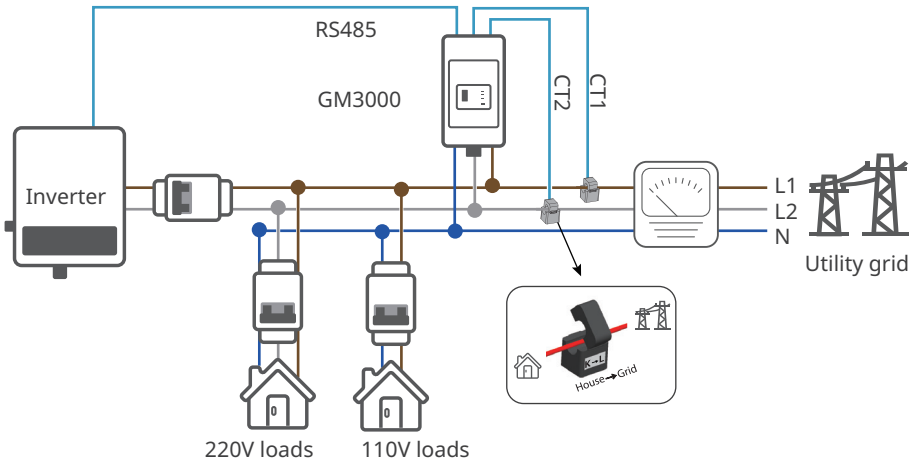
Single phase scenario

When single phase loads are connected, the power limit can be realized by connecting EH series inverters with GM1000.



Split phase scenario

When split phase loads are connected, the power limit can be realized by connecting EH series inverters with GM3000.

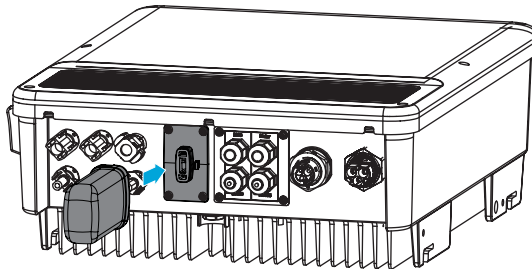


6.6.3 Installing the Communication Module (Optional)

Plug a WiFi Kit or Wi-Fi/LAN Kit module into the inverter to establish a connection between the inverter and the smartphone or web pages, which allows set inverter parameters, check running information and fault information, and observe system status in time.

NOTICE

Refer to the delivered communication module user manual to get more introduction to the module. For more detailed information, visit www.goodwe.com.



WiFi Reset or Reload

Short press the reset button. The WiFi indicator will blink until the WiFi module is reset. Long press the reset button more than 3s. The WiFi indicator will double blink until the WiFi is configured again.

Reset or Reload the WiFi module when:

1. Cannot connect to SolarGo app
2. Cannot find "Solar-WiFi signal"
3. WiFi connection failure etc.

7 Equipment Commissioning

7.1 Check Before Power ON

No.	Check Item
1	The product is firmly installed at a clean place that is well-ventilated and easy-to operate.
2	The PE, DC input, AC output, and communication cables are connected correctly and securely.
3	Cable ties are intact, routed properly and evenly.
4	Unused cable holes are fitted using the waterproof nuts.
5	The voltage and frequency at the connection point meet the inverter grid connection requirements.

7.2 Power On

























Step 1: Turn on the AC breaker on the ON-GRID side of the inverter.

Step 2: Turn on the AC breaker on the BACK-UP side of the inverter.

Step 3: Turn on the DC switch of the inverter.

8 System Commissioning

8.1 Indicators and Buttons

Indicators	Status	Description
SYSTEM		ON = The system is ready.
		BLINK = The system is starting.
		OFF =The system is not working.
BACK-UP		ON = Back-up is ready / power available.
		OFF = Back-up is off / power not available.
GRID		ON = The grid is active and connected.
		BLINK = The grid is active but not connected.
		OFF = The grid is not active.
ENERGY		ON = Consuming energy from grid / buying.
		BLINK 1 = Supplying energy to grid / zeroing.
		BLINK 2 = Supplying energy to grid / selling.
		OFF = The grid is not connected or the system is not working.
COM		ON = Both BMS communication and meter communication are ok.
		BLINK 1 = BMS communication fails; meter communication is ok.
		BLINK 2 = BMS communication is ok; meter communication fails.
		OFF = BMS communicationand meter communication fail.
WiFi		ON = WiFi connected / active.
		BLINK 1 = WiFi is resetting.
		BLINK 2 = WiFi is not connected to the router.
		BLINK 4 = WiFi server problem.
		OFF = WiFi is not active.
FAULT		ON = A fault has occurred.
		BLINK 1 = Back-up output overload / reduce load.
		OFF = No fault.

8.2 Setting Inverter Parameters via SolarGo App

NOTICE

Please set the inverter parameters first via SolarGo app to ensure its normal operation.

SolarGo App is one smart phone application used to communicate with the inverter via bluetooth, WiFi, 4G or GPRS modules. Commonly used functions:

1. Check the operating data, software version, alarms, etc.
2. Set grid parameters, communication parameters, safety countries, power limitation, etc.
3. Equipment maintenance.
4. Upgrade software version.

For more details, refer to SolarGo User Manual. Scan the QR code or visit GoodWe official site to get the user manual.

https://en.goodwe.com/Ftp/EN/Downloads/User%20Manual/GW_SolarGo_User%20Manual-EN.pdf



SolarGo App



SolarGo
User Manual

8.3 Monitoring via SEMS Portal

SEMS Portal is a monitoring platform used to communicate with the inverter via WiFi, LAN, 4G, or GPRS. Commonly used functions:

1. Manage the organization or User information;
2. Add and monitor the power plant information;
3. Equipment maintenance.



SEMS Portal App

9 Maintenance

9.1 Power OFF the Inverter



- Power off the inverter before operations and maintenance. Otherwise, the inverter may be damaged or electric shocks may occur.
- Delayed discharge. Wait until the components are discharged after power off.

Step 1: Turn off the AC breaker on the ON-GRID side of the inverter.

Step 2: Turn off the AC breaker on the BACK-UP side of the inverter.

Step 3: Turn off the DC switch of the inverter.

9.2 Removing the Inverter



- Make sure that the inverter is powered off.
- Wear proper PPE before any operations.

Step 1: Disconnect all the cables, including DC cables, AC cables, communication cables, the communication module, and PE cables.

Step 2: Remove the inverter from the mounting plate.

Step 3: Remove the mounting plate.

Step 4: Store the inverter properly. If the inverter needs to be used later, ensure that the storage conditions meet the requirements.

9.3 Disposing of the Inverter

If the inverter cannot work anymore, dispose of it according to the local disposal requirements for electrical equipment waste. The inverter cannot be disposed of together with household waste.

9.4 Troubleshooting

Perform troubleshooting according to the following methods. Contact the after-sales service if these methods do not work.

Collect the information below before contacting the after-sales service, so that the problems can be solved quickly.

1. Inverter information like serial number, software version, installation date, fault time, fault frequency, etc.
2. Installation environment, including weather conditions, whether the PV modules are sheltered or shadowed, etc. It is recommended to provide some photos and videos to assist in analyzing the problem.
3. Utility grid situation.

No.	Fault	Cause	Solutions
1	Utility Loss	<ol style="list-style-type: none"> 1. Utility grid power fails. 2. The AC cable is disconnected, or the AC breaker is off. 	<ol style="list-style-type: none"> 1. The alarm is automatically cleared after the grid power supply is restored. 2. Check whether the AC cable is connected and the AC breaker is on.
2	Grid Overvoltage	The grid voltage exceeds the permissible range, or the duration of high voltage exceeds the requirement of HVRT.	<ol style="list-style-type: none"> 1. If the problem occurs occasionally, the utility grid may be abnormal temporarily. The inverter will recover automatically after detecting that the utility grid is normal. 2. If the problem occurs frequently, check whether the grid voltage is within the permissible range. <ul style="list-style-type: none"> • Contact the local power company if the grid voltage exceeds the permissible range. • Modify the overvoltage protection threshold, HVRT or disable the overvoltage protection function after obtaining the consent of the local power company if the grid frequency is within the permissible range. 3. Check whether the AC breaker and the output cables are connected securely and correctly if the problem persists.

No.	Fault	Cause	Solutions
3	Grid Rapid Overvoltage	The grid voltage is abnormal or ultra-high.	<ol style="list-style-type: none"> 1. If the problem occurs occasionally, the utility grid may be abnormal temporarily. The inverter will recover automatically after detecting that the utility grid is normal. 2. If the problem occurs frequently, check whether the grid voltage is within the permissible range. <ul style="list-style-type: none"> • Contact the local power company if the grid voltage exceeds the permissible range. • Modify the grid overvoltage rapid protection threshold after obtaining the consent of the local power company if the grid voltage is within the permissible range.
4	Grid Undervoltage	The grid voltage is lower than the permissible range, or the duration of low voltage exceeds the requirement of LVRT.	<ol style="list-style-type: none"> 1. If the problem occurs occasionally, the utility grid may be abnormal temporarily. The inverter will recover automatically after detecting that the utility grid is normal. 2. If the problem occurs frequently, check whether the grid voltage is within the permissible range. <ul style="list-style-type: none"> • Contact the local power company if the grid voltage exceeds the permissible range. • Modify the undervoltage protection threshold, LVRT or disable the undervoltage protection function after obtaining the consent of the local power company if the grid frequency is within the permissible range. 3. Check whether the AC breaker and the output cables are connected securely and correctly if the problem persists.

No.	Fault	Cause	Solutions
5	Grid 10min Overvoltage	The moving average of grid voltage in 10min exceeds the range of safety requirements.	<ol style="list-style-type: none"> 1. If the problem occurs occasionally, the utility grid may be abnormal temporarily. The inverter will recover automatically after detecting that the utility grid is normal. 2. If the problem occurs frequently, check whether the grid voltage is within the permissible range. <ul style="list-style-type: none"> • Contact the local power company if the grid voltage exceeds the permissible range. • Modify the grid overvoltage rapid protection threshold after obtaining the consent of the local power company if the grid voltage is within the permissible range.
6	Grid Overfrequency	Utility grid exception. The actual grid frequency exceeds the requirement of the local grid standard.	<ol style="list-style-type: none"> 1. If the problem occurs occasionally, the utility grid may be abnormal temporarily. The inverter will recover automatically after detecting that the utility grid is normal. 2. If the problem occurs frequently, check whether the grid frequency is within the permissible range. <ul style="list-style-type: none"> • Contact the local power company if the grid frequency exceeds the permissible range. • Modify the overfrequency protection threshold or disable the overfrequency protection function after obtaining the consent of the local power company if the grid frequency is within the permissible range.
7	Anti-islanding	The utility grid is disconnected. The utility grid is disconnected according to the safety regulations, but the grid voltage is maintained due to the loads.	<ol style="list-style-type: none"> 1. Check whether the utility grid is disconnected. 2. Contact the dealer or the after-sales service.

No.	Fault	Cause	Solutions
8	Grid Underfrequency	Utility grid exception. The actual grid frequency is lower than the requirement of the local grid standard.	<ol style="list-style-type: none"> 1. If the problem occurs occasionally, the utility grid may be abnormal temporarily. The inverter will recover automatically after detecting that the utility grid is normal. 2. If the problem occurs frequently, check whether the grid frequency is within the permissible range. <ul style="list-style-type: none"> • Contact the local power company if the grid frequency exceeds the permissible range. • Modify the underfrequency protection threshold or disable the underfrequency protection function after obtaining the consent of the local power company if the grid frequency is within the permissible range.
9	Grid Frequency Instability	Utility grid exception. The actual grid frequency change rate does not meet the requirement of the local grid standard.	<ol style="list-style-type: none"> 1. If the problem occurs occasionally, the utility grid may be abnormal temporarily. The inverter will recover automatically after detecting that the utility grid is normal. 2. If the problem occurs frequently, check whether the grid frequency is within the permissible range. <ul style="list-style-type: none"> • Contact the local power company if the grid frequency exceeds the permissible range. • Contact the dealer or the after-sales service if the grid frequency is within the permissible range.
10	LVRT Undervoltage	Utility grid exception. The duration of the utility grid exception exceeds the set time of LVRT.	<ol style="list-style-type: none"> 1. If the problem occurs occasionally, the utility grid may be abnormal temporarily. The inverter will recover automatically after detecting that the utility grid is normal. 2. If the problem occurs frequently, check whether the grid frequency is within the permissible range. If not, contact the local power company. If yes, contact the dealer or the after-sales service.
11	HVRT Overvoltage	Utility grid exception. The duration of utility grid exception exceeds the set time of HVRT.	<ol style="list-style-type: none"> 1. If the problem occurs occasionally, the utility grid may be abnormal temporarily. The inverter will recover automatically after detecting that the utility grid is normal. 2. If the problem occurs frequently, check whether the grid frequency is within the permissible range. If not, contact the local power company. If yes, contact the dealer or the after-sales service.

No.	Fault	Cause	Solutions
12	Abnormal GFCI 30mA	The input insulation impedance becomes low when the inverter is working.	<ol style="list-style-type: none"> 1. If the problem occurs occasionally, it may be caused by a cable exception. The inverter will recover automatically after the problem is solved. 2. Check whether the impedance between the PV string and PE is too low if the problem occurs frequently or persists.
13	Abnormal GFCI 60mA		
14	Abnormal GFCI 150mA		
15	Abnormal GFCI		
16	Large DC of AC current L1	The DC component of the output current exceeds the safety range or default range.	<ol style="list-style-type: none"> 1. If the problem is caused by an external fault like a utility grid exception or frequency exception, the inverter will recover automatically after solving the problem. 2. If the problem occurs frequently and the PV station cannot work properly, contact the dealer or the after-sales service.
17	Large DC of AC current L2		
18	Low Insulation Res.	<ol style="list-style-type: none"> 1. The PV string is short-circuited to PE. 2. The PV system is in a moist environment and the cable is not well insulated to the ground. 	<ol style="list-style-type: none"> 1. Check whether the resistance of the PV string to PE exceeds 50kΩ. If no, check the short circuit point. 2. Check whether the PE cable is connected correctly. 3. If the resistance is lower on rainy days, please reset the ISO.
19	Abnormal Ground	<ol style="list-style-type: none"> 1. The PE cable of the inverter is not connected well. 2. The L cable and N cable are connected reversely when output of the PV string is grounded. 	<ol style="list-style-type: none"> 1. Check whether the PE cable of the inverter is connected properly. 2. Check whether the L cable and N cable are connected reversely if output of the PV string is grounded.
20	Anti Reverse power Failure	Abnormal fluctuation of load	<ol style="list-style-type: none"> 1. If the exception is caused by an external fault, the inverter will recover automatically after solving the problem. 2. If the problem occurs frequently and the PV station cannot work properly, contact the dealer or the after-sales service.

No.	Fault	Cause	Solutions
21	Internal Comm Loss	<ol style="list-style-type: none"> 1. Frame format error 2. Parity checking error 3. Can bus offline 4. Hardware CRC error 5. Send (receive) control bit is receive (send). 6. Transmit to the unit that is not allowed. 	<p>Disconnect the AC output switch and DC input switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.</p>
22	AC HCT Check abnormal	<p>The sampling of the AC HCT is abnormal.</p>	<p>Disconnect the AC output switch and DC input switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.</p>
23	GFCI HCT Check abnormal	<p>The sampling of the GFCI HCT is abnormal.</p>	<p>Disconnect the AC output switch and DC input switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.</p>
24	Relay Check abnormal	<ol style="list-style-type: none"> 1. The relay is abnormal or short-circuited. 2. The control circuit is abnormal. 3. The AC cable connection is abnormal, like a virtual connection or short circuit. 	<p>Disconnect the AC output switch and DC input switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.</p>
26	Flash Fault	<p>The internal Flash storage is abnormal.</p>	<p>Disconnect the AC output switch and DC input switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.</p>
27	DC Arc Fault	<ol style="list-style-type: none"> 1. The DC terminal is not firmly connected. 2. The DC cable is broken. 	<p>Read the Quick Installation Guide and check whether the cables are connected properly.</p>

No.	Fault	Cause	Solutions
28	AFCI Self-test Fault	AFCI detection is abnormal.	Disconnect the AC output switch and DC input switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
29	Cavity Overtemperature	<ol style="list-style-type: none"> 1. The inverter is installed in a place with poor ventilation. 2. The ambient temperature exceeds 60°C. 3. A fault occurs in the internal fan of the inverter. 	<ol style="list-style-type: none"> 1. Check the ventilation and the ambient temperature at the installation point. 2. If the ventilation is poor or the ambient temperature is too high, improve the ventilation and heat dissipation. 3. Contact the dealer or after-sales service if both the ventilation and the ambient temperature are normal.
30	BUS Overvoltage	<ol style="list-style-type: none"> 1. The PV voltage is too high. 2. The sampling of the inverter BUS voltage is abnormal. 	Disconnect the AC output switch and DC input switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
31	PV Input Overvoltage	The PV array configuration is not correct. Too many PV panels are connected in series in the PV string.	Check the serial connection of the PV array. Make sure that the open circuit voltage of the PV string is not higher than the maximum operating voltage of the inverter.
32	PV Continuous Hardware Overcurrent	<ol style="list-style-type: none"> 1. The PV configuration is not proper. 2. The hardware is damaged. 	Disconnect the AC output switch and DC input switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
33	PV Continuous Software Overcurrent	<ol style="list-style-type: none"> 1. The PV configuration is not proper. 2. The hardware is damaged. 	Disconnect the AC output switch and DC input switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
34	String1 PV String Reversed	The PV string is connected reversely.	Check whether the PV strings are connected reversely.
35	String2 PV String Reversed		

9.5 Routine Maintenance

 **WARNING**

- Make sure that the inverter is powered off.
- Wear proper PPE before any operations.

Maintaining Item	Maintaining Method	Maintaining Period
System Clean	Check the heat sink, air intake, and air outlet for foreign matter or dust.	Once 6-12 months
DC Switch	Turn the DC switch on and off ten consecutive times to make sure that it is working properly.	Once a year
Electrical Connection	Check whether the cables are securely connected. Check whether the cables are broken or whether there is any exposed copper core.	Once 6-12 months
Sealing	Check whether all the terminals and ports are properly sealed. Reseal the cable hole if it is not sealed or too big.	Once a year
THDi Test	For Australia requirements, in the THDi test, there should add Zref between inverter and mains. L: $0.24 \Omega + j0.15 \Omega$; N: $0.16 \Omega + j0.10 \Omega$ L: $0.15 \Omega + j0.15 \Omega$; N: $0.1 \Omega + j0.1 \Omega$	As needed.

10 Technical Parameters

Technical Data	GW6000-EH
Input	
Max. Input Power (W)	8,000
Max. Input Voltage (V)	580
MPPT Operating Voltage Range (V)	100~550
MPPT Voltage Range at Nominal Power (V)	250~550
Start-up Voltage (V)	90
Nominal Input Voltage (V)	380
Max. Input Current per MPPT (A)	12.5
Max. Short Circuit Current per MPPT (A)	15.2
Max. Backfeed Current to The Array (A)	0
Number of MPP Trackers	2
Number of Strings per MPPT	1
Output	
Nominal Output Power (W)	6,000
Nominal Output Apparent Power (VA)	6,000
Max. AC Active Power (W)	6000/6600*1
Max. AC Apparent Power (VA)	6000/6600*1
Nominal Output Voltage (V)	230/220*2
Output Voltage Range (V)	0~300
Nominal AC Grid Frequency (Hz)	50/60
AC Grid Frequency Range (Hz)	45~65
Max. Output Current (A)	26.1/28.7*1/27.3*3
Max. Output Fault Current (Peak and Duration) (A)	65@5μs
Inrush Current (Peak and Duration) (A)	65@5μs
Nominal Output Current (A)	26.1
Power Factor	Adjustable from 0.8 leading to 0.8 lagging
Max. Total Harmonic Distortion	<3%

Maximum Output Overcurrent Protection (A)	65
Efficiency	
Max. Efficiency	97.6%
European Efficiency	97.0%
Protection	
PV Insulation Resistance Detection	Integrated
Residual Current Monitoring	Integrated
Anti-islanding Protection	Integrated
AC Overcurrent Protection	Integrated
AC Short Circuit Protection	Integrated
AC Overvoltage Protection	Integrated
General Data	
Operating Temperature Range (°C)	-25~+60
Relative Humidity	0~95%
Max. Operating Altitude (m)	3000
Cooling Method	Natural Convection
User Interface	LED, APP
Communication	RS485, CAN, WiFi / Ethernet (Optional) or 4G
Communication Protocols	Modbus-RTU
Weight (kg)	17
Dimension (W×H×D mm)	354×433×147
Noise Emission (dB)	<35
Topology	Non-isolated
Self-consumption at Night (W)	<10
Ingress Protection Rating	IP65
Anti-corrosion Class	C4
DC Connector	MC4 (4~6 mm ²)
AC Connector	Quick Plug
Environmental Category	4K4H
Pollution Degree	III
Overvoltage Category	DC II / AC III

Protective Class	I
The Decisive Voltage Class (DVC)	Battery:C PV:C AC:C Com:A
Active Anti-islanding Method	AFDPF+ AQDPF*4
Country of Manufacture	China
<p>*1: For CEI 0-21.</p> <p>*2: For Brazil, the voltage is 220V.</p> <p>*3: For Brazil, the current is 27.3A.</p> <p>*4: AFDPF: Active Frequency Drift with Positive Feedback, AQDPF: Active Q Drift with Positive Feedback.</p>	




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